

# ***Agenda***

## **QIC**

**11/3/2009  
12:00 PM to 12:50 PM**

### **Agenda topics**

<b>5</b>	Welcome	Geri Winkler
<b>10</b>	QIC overview	Geri Winkler
<b>30</b>	Purpose and Goal of this QIC	committee
<b>5</b>	Next Meeting	Committee

# Agenda

## QIC

11/3/2009  
12:00 PM to 12:50 PM

### Agenda topics

5

Welcome

Geri Winkler

Discussion:

In attendance:

Veronica Bullock – Sheriff’s office

Geri Winkler – Foster Care foundation

Teri Nixon – DV treatment

Tom Nixon – Moab Police Department

Sean Sasser – DCFS

Gen Numaguchi – Four Corners Behavioral Health

Jim Nyland – Sheriff

Mike Gardener – Seekhaven

Kevin Webb – DV treatment

Chris Blackmon – Juvenile Probation

Teryn Kay – School District

Conclusions:

Action items:

Person responsible:

Deadline:

10	QIC overview	Gerri Winkler
<p>Discussion:</p> <p>Last month we discussed what QIC is, and what the purpose is. Gerri then handed out the same paperwork from last month, and discussed that the committee is community partners that meet monthly, that discuss systemic problems that affect our families and communities. QIC examines policy, practice, and services to determine how well DCFS is discharging cases safely.</p>		
<p>Conclusions:</p>		
Action items:	Person responsible:	Deadline:

**Discussion:**

Where do we start in finding out things that we need to work on, and Geri sent out a letter to invite the community come and see how we can work out issues.

Sheriff the stated that he didn't know that there were any problems or barriers from the sheriffs office.

Veronica then stated that we need more communication between our drug court tracker and the DCFS caseworkers. The problem is that the tracker will track with the knowledge that she has, but this may be a week old and the tracker won't even know. This could be done by an email, but the point is that better communication. The tracker is really vested with the program and so this would really help with the program if information were shared. This could even lead up to a security risk if something has happened in the case and the tracker doesn't know.

Gen then stated that on the referral information for mental health, that information was given to them before assessments were done. This could be drug test results, or other information that might help with the recommendations of the assessments. People don't want to share why they are they, because they don't want to get into trouble.

Gen also brought up that due to confidentiality they use the clients' first three letters last name with the first letter of their first name, so that if things do get mixed up in cyber space there will not information passed on to someone who is not on the team. For really important things talking would be the preferred method of communication, because email may not be the most effective way of sharing information.

Gen then brought up a concern about having professional staffings instead of using the team meeting approach. This seems to be behind the back of the clients, and then triangulation might occur. The recommendation from 4 Corners is that there be no professional staffings.

Chris stated that communication has gotten better, due to a weekly meeting that probation has with DCFS. Chris stated that he has been able to approach DCFS and get things taken care of.

Tom Nixon stated that their referrals are mainly by fax machine, and not all the information is not getting through to law enforcement. Thus, they are not getting all the information and so things are getting missed. There is a form that already exists, however it seems that there is not one person that is responsible to get the information to law enforcement. Veronica then stated that people will talk with DCFS and that they might not talk to the officer, and so they will present a case to the county attorney without all the information that DCFS might not have.

Kevin then asked DCFS if this was an uncomfortable meeting, and DCFS answered no. Kevin then stated that the one issue that he would like to see resolved is, law enforcement sites them and then a DCFS investigation happen and there is a different determination in the same case. This is very confusing to them and so they would like to see more consistency in all cases with regards law enforcement and DCFS.

Kevin is not working to determine whether DV has happened or not, but to provide treatment. Kevin is happy to staff any case before the findings are determined. Geri then asked for clarification whether the lack of communication between DCFS and law enforcement or DV treatment and DCFS. Kevin then clarified that DCFS supports cases that law enforcement and DV treatment wouldn't. Tom then stated that in the past there has been a difference of opinion between DCFS and law enforcement on what is DV. Tom also stated that maybe this is a training issue. Kevin then stated that instead of one person making those decisions, that there needs to be more of a teaming process. Teri then asked the Sheriff if the county deputies had the same issues, however he hasn't heard of anything. Kevin then clarified that in regards to law enforcement that this is not an issue. Kevin stated that law enforcement and the DV team needs to be involved in the staffing. Sean then stated that it is policy is to staff before the CPS case is done, Kevin then brought up that the findings are made and then the staffing happens. The end suggestion is that there needs to be more communication.

Teryn then brought up that she is hearing communication as the biggest problem. Teryn then stated that DCFS does really good at letting the school district knowing when a child is removed. However, would like more information after this, and so more communication through the case on where the child is going and then all the way through the case. It has happened in the past the child has been removed and sent out of the area and then the school doesn't know and starts calling the parent about truancy issues. The school can't call every day about what might have happened, and so they really need the caseworkers to call. There is also the chance of a problem if DCFS makes a visit and then there is a behavior at school and the school would act differently if they knew that DCFS was involved.

Mike then brought up a fact that he had been to a team meeting and there were questions on what the goals of the case and the direction of the case and things were ambiguous. After the meeting Seekhaven then was with the client and questioning about what was needed to be done after the meeting. Kevin the brought up that with DV is very up front with the client and there are sessions and progress being done. Teri then stated that things could be discussed with the caseworker. Kevin also brought up that anyone in the meeting can bring up that they are not understanding what progress is, and ask what is the definition of progress. Mike then stated that 4 weeks later if no progress has been made, they see the backlash and also the miss trust of Seekhaven. Kevin the asked Gen to talk about the other types of therapy. Gen then brought up that it is individualized by the individual's problems and what is needed to show progress. Gen also stated that it is hard to define. Geri asked if Mike received a copy of the Child and Family Plan to see what the client needs to do. The end of the request was better communication. Seekhaven feels that they need direction from DCFS, because they don't know where to help. Teri then stated if there was a release between Seekhaven and DV that she could send an update to how things are going.

Conclusions:

Action items:

Person responsible:

Deadline:

5	Next Meeting	Committee
Discussion:		
Next meeting is on the 8 <sup>th</sup> of December		
Conclusions:		
Action items:	Person responsible:	Deadline: